

# Payment Integrity Scorecard

**Program or Activity**  
Hurricane Harvey - Wildfires and Hurricane Indemnity Pro..

**Reporting Period**  
Q3 2021

**Change from Previous FY (\$M)**

N/A

**USDA**

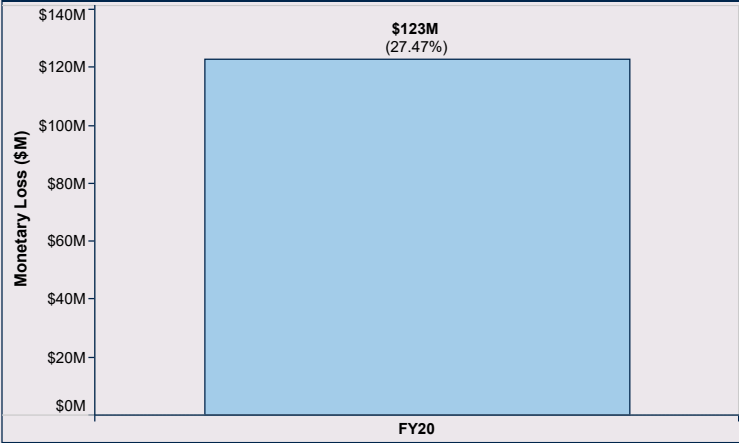
Hurricane Harvey - Wildfires and Hurricane Indemnity Program

**Brief Program Description:**

WHIP assistance is available to eligible producers for crops, trees, bushes, and vines which suffered losses due to qualifying disaster events in calendar year 2017.

Key Milestones	Status	ECD
1 Develop mitigation strategies to get the payment right the first time	Completed	Oct-21
2 Evaluate the ROI of the mitigation strategy	On-Track	Oct-21
3 Determine which strategies have the best ROI to prevent cash loss	On-Track	Sep-22
4 Implement new mitigation strategies to prevent cash loss	Completed	Oct-21
5 Analyze results of implementing new strategies	Completed	Oct-21
6 Achieved compliance with PIIA	Completed	Oct-21
7 Identified any data needs for mitigation	Completed	Sep-22

**Monetary Loss (\$M)**  
(Overpayment as Percentage of Total Outlays)



Goals towards Reducing Monetary Loss	Status	ECD
1 Q3 2021 All 2017 WHIP sign-up has ended, and closeout activity has been completed. Possible appeals may remain.	On-Track	Sep-22
2 Q3 2021 WHIP sign-up deadline has past. Most applications have been acted on and payments have been issued for eligible participants. The only remaining payments would be for appeals or similar arbitration cases between an applicant and RMA.	On-Track	Sep-22

Recovery Method	Brief Description of Plans to Recover Overpayments	Brief Description of Actions Taken to Recover Overpayments
1 Recovery Activity	FSA overpayment policy is used to collect payments exceeding their eligibility.	RMA data may change. For example acreage may change, which could create an overpayment.
2 Recovery Audit	FSA overpayment policy is used to collect payments exceeding their eligibility.	A CORs review may find a data element that is incorrect which could create an overpayment. For example, an unharvested factor may not have been applied to a payment.
3 Recovery Activity	FSA overpayment policy is used to collect payments exceeding their eligibility.	A COC's approval may have not contained all loss related documents - such as insufficient information from a loss adjuster. COR may find the error, report it to DAFP, who may determine the payment should not have been approved.

Accomplishments in Reducing Monetary Loss	Date
1 Notices WHIP-11 and WHIP-25 were provided to states/counties regarding the closeout of 2017 WHIP.	Nov-20
2 Program sign-up has completed.	Nov-20
3 Payments have been signed/certified.	Jul-21

Amt(\$)	Root Cause of Monetary Loss	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
N/A	Insufficient documentation to determine	Examples of failure to verify may include evidence of a producer's interest in a crop not being on file. Guidance was provided to the state offices on the importance of completing all required documentation for WHIP applications and payments.	Behavioral Influence	Software enhancements were created, by the Agency, to require records to be read during the WHIP payment process to assist in verifying data.
\$118M	Administrative or process errors made by: federal agency	Administrative and/or process errors needed to verify producer eligibility and/or approval of a payment were missing or incomplete.	Behavioral Influence	The CCC-770 WHIP Checklist was provided to assist WHIP specialists to complete applications thoroughly with less administrative data missing.
\$2M	Inability to authenticate eligibility: data needed does not exist	Valid documents needed for producer eligibility were not completed to verify approval of a payment.	Behavioral	1-WHIP par4E require second party reviews be performed prior to payments being made. 1-WHIP par4A require the first five applications of an employee in the service center be reviewed by State Office representative.

**Monetary Loss** - Monetary loss to the Government includes amounts that should not have been paid and in theory should/could be recovered.